

# CONSUMER CONFIDENCE REPORT



**2023**

**DRINKING WATER QUALITY REPORT FOR  
THE  
CITY OF DENISON**

**For More Information  
Call: Angus Evans  
Water Treatment Superintendent  
(903) 464-4480**

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*Este reporte incluye información importante sobre el agua para tomar. Para asistencia en español, favor de llamar al telefono (903) 465-2720 opción 2.*

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## HOW IS WATER TREATED?

The City of Denison uses the latest techniques and equipment to consistently produce superior quality drinking water. Utilizing conventional treatment processes, we produce an average of four to ten million gallons of water per day for our customers. The process is divided into four separate steps to achieve the desired quality product mandated by the TCEQ and USEPA. Coagulation, sedimentation, filtration, and disinfection are considered the treatment of choice for surface water in the United States. Coagulation is chemically and mechanically changing the raw water to remove the majority of larger solids. In settling the water, the finer particles have time to be removed before continuing to filtration to remove microscopic particles. Disinfection is done with chloramine compounds before leaving the water plant and entering the distribution system. The water is sampled and tested throughout the treatment process. Sampling is performed to make sure the processes are working and that the water is safe before it leaves the plant. The City of Denison is required to test 25 sites per month in the distribution system and reports results to TCEQ and USEPA. All employees involved in treating, collecting samples, and making repairs to the distribution system are certified by TCEQ through training and testing.

## SECONDARY CONSTITUENTS

Many constituents (such as calcium, sodium, or iron) which are often found in drinking water can cause taste, color, and odor problems. The taste and odor constituents are called secondary constituents and regulated by the State of Texas, not EPA. These constituents are not causes for health concern. Therefore, secondary standards are not required to be reported in this document, but they may greatly affect the appearance and taste of your water.

## TCEQ 290.272 (c) (5) UNREGULATED CONTAMINATES

Unregulated contaminants are those for which EPA has not established drinking water standards. The purpose of unregulated contaminant monitoring is to assist the EPA in determining the occurrence of unregulated contaminants in drinking water and whether future regulation is warranted. We participated in gathering data under the Unregulated Contaminates Monitoring Rule and if any unregulated contaminants were detected they are shown in the tables elsewhere in the report.

## DEFINITIONS

**NTU** – Nephelometric Turbidity Units. This is the unit used to measure water turbidity.

**MCLG** – Maximum Contaminant Level Goal. The level of a contaminant in drinking water below which there is no known or expected health risk. MCLG's allow for a margin of safety.

**MCL** – Maximum Contaminant Level. The highest permissible level of a contaminant that is allowed in drinking water. MCL's are set as close to the MCLG's as feasible using the best available treatment technology.

**MRDLG** - Maximum Residual Disinfection Level Goal The level of a drinking water disinfectant below which there is no known or expected risk of health. MRDLGs do not reflect the benefits of use of disinfectants to control microbial contaminants.

**MRDL** – Maximum Residual Disinfectant Level the highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

**AL** – Action Level the concentration of a contaminant which, if exceeded, trigger treatment or other requirements that a water system must follow.

**TURBIDITY** – A measure of the cloudiness of water. We monitor it because it is a good indicator of the effectiveness of our filtration system.

**TT** - TREATMENT TECHNIQUE – A required process intended to reduce the level of a contaminant in drinking water.

**ppm** – Parts per million. One part per million equal's one packet of artificial sweetener sprinkled into 250 gallons of iced tea.

**ppb** - Parts per billion. One part per billion is equal to one packet of artificial sweetener added to an Olympic size swimming pool.

**pci/L** – Picocuries per liter is a measure of radioactivity in water.

## NOTICE TO AT-RISK POPULATIONS

Some people may be more vulnerable to contaminants in drinking water than the general population. Immune-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/ Centers for Disease Control and Prevention (CDC) guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline (1-800-426-4791).

## PUBLIC PARTICIPATION OPPORTUNITIES

A public meeting with the City of Denison's water treatment personnel will be held to answer any questions and respond to comments water customers may have.

DATE: JULY 09, 2024

TIME: 10:00 AM

LOCATION: 4631 RANDELL LAKE ROAD

PHONE NO: (903) 464-4480

## OUR DRINKING WATER MEETS OR EXCEEDS ALL EPA DRINKING WATER REQUIREMENTS

This report is a summary of the quality of the water we provide our customers. The analysis was made by using data from the most recent EPA required tests and is presented in the attached pages. We hope this information helps you become more knowledgeable about what is in your drinking water.

## WATER SOURCES

The sources of drinking water (both tap water and bottled) include river, lakes, streams, ponds, reservoirs, springs and wells. As water travels over the land's surface or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material and can pick up substances resulting from the presence of animal or human activity. Contaminants that may be in untreated water include microbes, inorganic contaminants, pesticides, herbicides, organic chemical contaminants, and radioactive contaminants.

## WHERE DO WE GET OUR WATER?

Most of the water we treat is from city-owned Lake Randell, located to the northwest of Denison between US 75 and Lake Texoma. The supply for Lake Randell is supplemented by water transferred from Lake Texoma. All our customers are served by surface water from these two lakes. TCEQ completed an assessment of our source water and results indicate that some of the sources are susceptible to certain contaminants. The sampling requirements for our water system are based on this susceptibility and previous sample data. Any detection of those contaminants will be found in this report. For more information on source water assessments and protection efforts at our system, please contact us.

## ALL DRINKING WATER MAY CONTAIN CONTAMINANTS

When drinking water meets federal standards there may not be any health-related benefits to purchasing bottled water or point of use devices. All drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of these contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects may be obtained by calling USEPA's Safe Drinking Water Hotline (1-800-426-4791).

## WATER LOSS AUDIT

In the water loss audit submitted to the Texas Water Development Board for the period of Jan.-Dec. 2022, our system lost an estimated 273,301,192 gallons of water. If you have any questions about the water loss audit, please call. 903-464-4480.

## **Monitoring Violation Annual Notice**

### **IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER**

#### **Monitoring Requirements Not Met for City of Denison**

Our system failed to collect every required coliform sample. Although this incident was not an emergency, as our customers, you have a right to know what happened and what we did (are doing) to correct this situation.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During 8-1-2023 through 8-31-2023, we did not complete all monitoring for coliform bacteria and therefore cannot be sure of the quality of your drinking water during that time.

#### **What should I do?**

There is nothing you need to do at this time. You may continue to drink the water. If a situation arises where the water is no longer safe to drink, we are required to notify you within 24 hours.

#### **What is being done?**

The City of Denison is required to collect 25 bacteriological samples each month, however, for the month of August 2023, the City only collected 24 of the 25 required routine samples. The City of Denison has developed a standard operating procedure for the collection and reporting of bacteriological samples. All compliance samples have been collected since 8-31-2023.

For more information, please contact Angus Evans at 903-464-4480 or 300 W Main Denison, TX 75021.

This notice is being sent to you by the City of Denison. Public Water System ID#: 0910003.

Date distributed: July 1, 2024.

Este reporte incluye información importante sobre el agua para tomar. Para asistencia en español, favor de llamar al telefono (903) 464-4480.



## 2023 Water Quality Test Results

### NORGANIC

YEAR	CONTAMINANT	AVERAGE LEVEL	MIN. LEVEL	MAX. LEVEL	MCL	MCL/G	UNIT OF MEASURE	Violation	LIKELY SOURCE OF CONTAMINANT
2023	Barium	0.072	0.072	0.072	2	2	ppm	NO	Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits
2023	Fluoride	0.189	0.189	0.189	4	4	ppm	NO	Erosion of natural deposits; Water additive which promotes strong teeth; Discharge from fertilizer and aluminum factories
2023	Cyanide	.163	.163	.163	200	200	ppb	NO	Discharge from plastic and fertilizer factories; Discharge from steel /metal factories.
2023	Nitrate	0.07885	0.0233	0.124	10	10	ppm	NO	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits.
2017	Combined Radium 226/228	1.5	1.5	1.5	5	0	pCi/L	NO	Decay of natural and man-made deposits
2020	Beta Photon Emitters	5.1	5.1	5.1	50	0	pCi/L*	NO	Decay of natural and man-made deposits
2023	Zinc	0.014	0.014	0.014	0.2	0.2	ppm	NO	Zinc deposits are present in much of the earth's crust.

\*EPA considers 50pCi/L to be the level of concern for beta particles.

### TOTAL ORGANIC CARBON (SOURCE WATER)

YEAR	CONTAMINANT	AVERAGE LEVEL	MIN. LEVEL	MAX. LEVEL	Unit of Measure	Violation	SOURCE OF CONTAMINANT
2023	TOC	5.07	3.09	5.95	ppm	NO	Naturally occurring organic (No associated adverse health effects)

### DISINFECTION BYPRODUCTS

YEAR	CONTAMINANT	AVERAGE LEVEL	MIN. LEVEL	MAX. LEVEL	MCL	MCLG	UNITS OF MEASURE	Violation	SOURCE OF CONTAMINANT
2023	Total Haloacetic Acids *	15.85	14.6	16.6	60	No goal for the total	ppb	NO	By-product of drinking water disinfection.
2023	Total Trihalomethanes **	24	21.3	26.8	80	No goal for the total	ppb	NO	By-product of drinking water chlorination.
2023	Chlorite	0.567	0.080	0.770	1	0.8	ppm	NO	By-product of drinking water disinfection.

\*The value in the Highest Level or Average Detected column is the highest average of all HAA5 sample results collected at a location over a year

\*\*The value in the Highest Level or Average Detected column is the highest average of all TTHM sample results collected at a location over a year

### DISINFECTION RESIDUALS

YEAR	CONSTITUENT	ANNUAL AVERAGE	RANGE OF DETECTION	MRDL	MRDLG	UNITS	Violation	SOURCE
2023	Chloramines	3.7	0.5 – 4.0	4	4	ppm	NO	Disinfectant used to control microbes

### LEAD AND COPPER

YEAR	CONTAMINANT	90th PERCENTILE	SITES EXCEEDING ACTION LEVEL	ACTION LEVEL	UNIT OF MEASURE	Violation	SOURCE OF CONTAMINANT
2022	Lead*	1.4	0	15	ppb	NO	Corrosion of household plumbing systems; Erosion of natural deposits.
2022	Copper	0.19	0	1.3	ppm	NO	Corrosion of household plumbing systems; Erosion of

\*If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. The City of Denison is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <https://www.epa.gov/safewater/lead>.

### Turbidity

YEAR	CONTAMINANT	HIGHEST SINGLE MEASUREMENT	LOWEST MONTHLY % OF SAMPLES MEETING LIMITS	TURBIDITY LIMITS	Violation	LIKELY SOURCE OF CONTAMINANT
2023	TURBIDITY	0.24	99.90%	0.3	NO	Soil runoff.

**SECONDARY AND OTHER NOT REGULATED CONSTITUENTS (No associated adverse health effects)**

YEAR	CONSTITUENT	AVERAGE LEVEL	MIN. LEVEL	MAX. LEVEL	LIMIT	UNIT OF MEASURE	SOURCE OF CONSTITUENT
2023	Bicarbonate	116	116	116	NA	ppm	Corrosion of carbonate rocks such as limestone.
2023	Calcium	58.8	58.8	58.8	NA	ppm	Abundant naturally occurring element.
2023	Chloride	147	147	147	300	ppm	Abundant naturally occurring element; used in water purification;
2023	Iron	< 0.05	< 0.05	< 0.05	0.3	ppm	Erosion of natural deposits; iron or steel water delivery equipment of facilities
2023	Magnesium	15.8	15.8	15.8	NA	ppm	Abundant naturally occurring element
2023	pH	8	7.7	8.2	NA	units	Measure of corrosiveness of water.
2023	Sodium	93.5	93.5	93.5	NA	ppm	Erosion of natural deposits; byproduct of oil field activity.
2023	Sulfate	99.4	99.4	99.4	300	ppm	Naturally occurring; common industrial byproduct; byproduct of oil
2023	Total Alkalinity as CaCO3	120	120	120	NA	ppm	Naturally occurring soluble mineral salts.
2023	Total Dissolved Solids	483	483	483	1000	ppm	Total dissolved mineral constituents in water
2023	Total Hardness as CaCO3	212	212	212	NA	ppm	Naturally occurring calcium.
2023	Cyanide	0.163	0.163	0.163	0.2	ppm	Many of the cyanides in soil and water come from industrial processes.
2023	Chromium	0.033	0.0033	0.0033	0.1	ppm	Occurs naturally in the environment from the erosion of natural chromium deposits.
2023	Manganese	0.0088	0.0088	0.0088	0.05	ppm	Manganese is a mineral that naturally occurs in rocks and soil

**SOURCE WATER SUSCEPTIBILITY ASSESSMENT RESULTS**

TCEQ completed an assessment of your source water, and results indicate that some of our sources are susceptible to certain contaminants. The sampling requirements for your water system is based on this susceptibility and previous sample data. Any detections of these contaminants will be found in this Consumer Confidence Report. For more information on source water assessments and protection efforts at our system contact *Angus Evans – Water Treatment Superintendent – 903-464-4480*.

System Susceptibility Summary											
Asbestos	Cyanide	Metals	Microbial	Minerals	Radiochemical	Synthetic Organic Chemicals	Disinfection Byproduct	Volatile Organic Chemicals	Drinking Water Contaminant Candidate	Other	
Low	Low	High	Medium	High	High	High	Medium	High	High	Med.	
Entry Point Susceptibility Summary											
Entry Point ID	Asbestos	Cyanide	Metals	Microbial	Minerals	Radiochemical	Synthetic Organic Chemicals	Disinfection Byproduct	Volatile Organic Chemicals	Drinking Water Contaminant Candidate	Other
1	Low	Low	High	High	High	High	High	Medium	High	High	Med.