



November 17, 2025

Public Water System: City of Denison
PWS ID: TX0910003

Service Line Location: (customer address)
Current Occupant
Address Line 1
Address Line 2

RE: Notification of Galvanized Service Line Material (Downstream of Lead Service Line)

Dear Water Customer:

The City of Denison provides superior water quality to 26,943 people daily. Our system delivers treated water every day through a reliable network of pipelines that meet state and federal water quality standards. To be in compliance with federal law called the **“Lead and Copper Rule Revisions”** (LCRR signed into law in November 2021), all United States water systems must identify materials used in all service lines to your structure. The intent of the inventory is to determine the type of material used to construct the water service lines. Federal law defines the water service line as the section of water pipe from the City’s water main in the street to the location where the line enters the customer’s home or building. Plumbing inside the home or building **IS NOT** considered part of the customer water service and is not part of the mandated Federal Inventory Program. Figure 1 below shows the location of the water service line to be evaluated as part of this water service line inventory program.

The City of Denison received \$10 million in federal funding from the Texas Water Development Board to complete the inventory and replace pipes determined to be made of unacceptable materials like lead or galvanized requiring replacement. To date, the City has inventoried 99% of its 12,700 water service lines and determined that there are 22 locations with lead services, and 176 locations with galvanized pipe material requiring replacement. The remaining water service lines are not currently accessible and will be inventoried within the next three (3) months.

As the City continues this important work, crews have identified some homes and properties with galvanized pipe material. Based on available records and inspections, your property has been determined to have a galvanized water service line. Available records indicate that a portion of your water service line is or may have been downstream of a section of lead water service line in the past. Your galvanized water service line may have absorbed particles from the lead pipe; therefore, the City will remove and replace your galvanized water service line with federal funding at no expense to you. The City is providing information to help property owners better understand these types of service lines. Galvanized service lines that have absorbed lead can contribute to lead in drinking water. People living in dwellings with galvanized water services that have absorbed lead may have increased risk of exposure to lead from their drinking water. Exposure to lead in drinking water can cause serious health effects in all age groups. Infants and children can have decreases in IQ and attention span, as well as learning and behavior problems. Pregnant women can have increased risk of health effects, and adults can have

increased risks of heart disease, high blood pressure, kidney, or nervous system problems. Please share this information with anyone who drinks and/or cooks using water at this property.

Preparation of construction plans and specifications for the replacement of your water service line is underway. The replacement will be at no cost. The following precautions should be taken until the galvanized water service line has been replaced by the City:

- Use a home water filter certified to remove lead.
- Clean the aerator (mesh screen) in your faucet regularly.
- Use cold water from the tap for drinking, cooking or baby formula.
- Have your child tested to determine lead levels by a physician.
- Have your water tested by the City or private lab.
- Contact the City if you have additional questions (staff contact info provided below)

Additional information pertaining to these recommendations can be found at:

Home Filtration Systems – EPA website at:

<https://www.epa.gov/water-research/consumer-tool-identifying-point-use-and-pitcher-filters-certified-reduce-lead>

Sources of Lead: Water Services and Internal Plumbing

<https://www.epa.gov/ground-water-and-drinking-water/basic-information-about-lead-drinking-water#getinto>

CDC website for Blood Lead Level Testing

<https://www.epa.gov/ground-water-and-drinking-water/basic-information-about-lead-drinking-water>

City of Denison Lead Service Line Inventory and Replacement Frequently Asked Questions

<https://denisontx.gov/711/Lead-Service-Line-Inventory-Replacement->

Please contact the City of Denison should you have questions concerning this notification. The point of contact for all inquiries is:

Public Works – Melissa Cone, Capital Improvements Program Administrative Assistant
903-465-2720 x 2451



Figure 1: Water Service Line (section of water pipe from City's Water Main to dwelling)