



November 17, 2025

Public Water System: City of Denison

PWS ID: TX0910003

Service Line Location: (customer address)

Current Occupant

Address Line 1

Address Line 2

RE: Notification of Unknown Service Line Material (Service May be Lead Material)

Dear Water Customer:

The City of Denison provides superior water quality to 26,943 people daily. Our system delivers treated water every day through a reliable network of pipelines that meet state and federal water quality standards. To be in compliance with federal law called the **“Lead and Copper Rule Revisions”** (LCRR signed into law in November 2021), all United States water systems must identify materials used in all service lines to your structure. The intent of the inventory is to determine the type of material used to construct the water service lines. Federal law defines the water service line as the section of water pipe from the City’s water main in the street to the location where the line enters the customer’s home or building. Plumbing inside the home or building **IS NOT** considered part of the customer water service and is not part of the mandated Federal Inventory Program. Figure 1 below shows the location of the water service line to be evaluated as part of this water service line inventory program.

The City of Denison received \$10 million in federal funding from the Texas Water Development Board to complete the inventory and replace pipes determined to be made of unacceptable materials like lead or galvanized requiring replacement. To date, the City has inventoried 99% of its 12,700 water service lines and determined that there are 22 locations with lead services, and 176 locations with galvanized pipe material requiring replacement. The remaining water service lines are not currently accessible and will be inventoried within the next three (3) months.

The City of Denison is working now to identify service line material for all service connections throughout the City in accordance with federal law. The type of material your water service is made of is currently unknown. Once the City has determined the material type for your water service, you will be notified, and the water service will be scheduled for replacement if required. Replacement, if needed, will be at no cost to you. Because the type of material your water service line is made of is unknown, there is the potential that part or all of the service line is made of lead material or galvanized pipe that was downstream of a lead service in the past. To expose the pipe and determine the material, crews will be looking in your water meter box and, in some cases, need to access the service line with a small hole dug near the meter box. Crews may use shovels or a pressurized stream of water from a truck, may need to remove small portions of concrete or asphalt as well. The work area will be restored to pre-work condition once the work is complete including grading, sodding, clearing of dirt piles, and new asphalt or concrete as needed. There will be no loss in water service during these investigations. If you have any

special items in the work area, such as flower beds or a mail box, crews will let you know prior to starting work.

As a precaution, the City of Denison is sharing general information on potential impact of lines that contain these materials. People living in dwellings with lead services or galvanized water services previously connected to lead pipes, may have an increased risk of exposure to lead from their drinking water. Exposure to lead in drinking water can cause serious health effects in all age groups. Infants and children can have decreases in IQ and attention span, as well as learning and behavior problems. Pregnant women can have increased risk of health effects, and adults can have increased risks of heart disease, high blood pressure, kidney, or nervous system problems. Please share this information with anyone who drinks and/or cooks using water at this property.

Additional information about the Water Services Inventory and effects of lead services can be found at:

**Home Filtration Systems – EPA website at:**

<https://www.epa.gov/water-research/consumer-tool-identifying-point-use-and-pitcher-filters-certified-reduce-lead>

**Sources of Lead: Water Services and Internal Plumbing**

<https://www.epa.gov/ground-water-and-drinking-water/basic-information-about-lead-drinking-water#getinto>

**CDC website for Blood Lead Level Testing**

<https://www.epa.gov/ground-water-and-drinking-water-drinking-water/basic-information-about-lead-drinking-water>

**City of Denison Lead Service Line Inventory and Replacement Frequently Asked Questions**

<https://denisontx.gov/711/Lead-Service-Line-Inventory-Replacement>

Please contact the City of Denison should you have questions concerning this notification. The point of contact for all inquiries is:

Public Works – Melissa Cone, Capital Improvements Program Administrative Assistant  
903-465-2720 x 2451

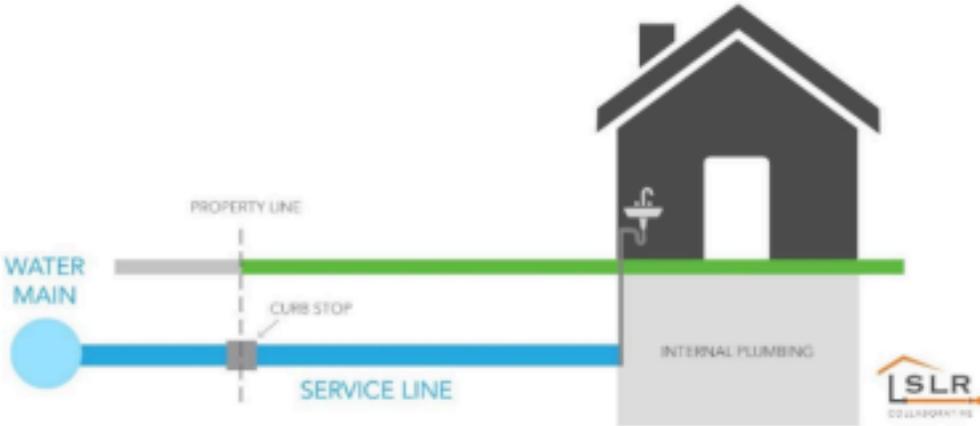


Figure 1: Water Service Line (section of water pipe from City’s water main to dwelling)